

Privacy Policy

This privacy policy sets out how we use and protect any information you may provide when you use this website.

We will only use the information that we collect about you lawfully (in accordance with the General Data Protection Regulation). We collect information about you in order to process your order and also to provide you with the best possible service.

What we may collect

- Name
- Contact information including email address and phone numbers
- Demographic information such as postcode, preferences and interests
- Other information relevant to customer surveys and/or offers

We do not hold

Your financial details are stored and managed by our financial partners WorldPay and PayPal depending on which of these services you use. We do not hold any of these financial details. We do not store credit card details, nor do we share customer details with any 3rd parties.

How we may use the information you gave us

- Deliver services
- Internal record keeping
- We may use the information to improve our products and services
- We may periodically send promotional emails about new products and special offers but will not e-mail you unless you have given us your consent

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable electronic and managerial procedures to safeguard and secure the information we collect online.

If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to us, emailing us at: sales@hungerfordbooks.co.uk or clicking unsubscribe at the bottom of our newsletter.

You may request details of personal information which we hold about you under the General Data Protection Regulation.